



CALISTOGA BALLOONS

Since 2002, Calistoga Balloons has flown thousands of wine country travelers looking to reconnect and restore their mind, body and soul. Experience Napa Valley like never before as morning winds carry you gently above corridors of grapes and between the mountains of one of the most magnificent valleys on Earth.

Classic Join-In Flight

Complimentary Calistoga
Hotel Pick-Up

45 Min - 1 Hr Balloon Flight

Complimentary Calistoga
Hotel Return

Meeting Times:

Dec-Jan: 7:00 AM

Feb-March: 6:30 AM

April: 6:00 AM

May-Aug: 5:30 AM

Sept: 6:00 AM

Oct 1-15: 6:30 AM

Oct 16 - DST: 6:45 AM

DST - Nov 30: 6:15 AM

Daily sunrise flights, weather
permitting

INFORMATION REQUIRED FOR A RESERVATION:

- Lead Passenger First/Last Name
- Lead Passenger Cell Phone Number
- Guest's E-mail
- Credit Card Number, Expiration Date, CVV Code

OTHER IMPORTANT INFORMATION:

- The entire experience is approximately 3-4 hours
- For safety reasons expecting mothers are not permitted to fly
- Each flight contains 16 passengers maximum
- Children must be a minimum 8 years old & 48 inches tall to join

Cancellations and Rescheduling:

Calistoga Balloons has a 72 hr cancellation and rescheduling policy. Guests must cancel or rebook no fewer than 72 hrs prior to flight to avoid being charged in full. No-Shows are charged in full. We do not charge if the flight is canceled due to inclement weather.

FREQUENTLY ASKED QUESTIONS:

❖ Does it get cold in the balloon? What should I wear?

The coldest part of your morning will be on the ground! Come dressed in comfortable layered clothing. Closed-toed walking shoes and a hat are recommended. Don't forget your camera and sunblock!

❖ Is ballooning safe?

Absolutely! Statistically, flying is the safest form of transportation and ballooning is the safest form of flight. Calistoga Balloons has FAA licensed pilots and skilled crew with impeccable safety records. You are in great hands.

❖ How many passengers do you fly in your balloons?

Our state-of-the-art balloons are certified to carry a maximum of 16 passengers. The baskets are divided to maximize comfort and safety of each guest. Everyone has a view!

❖ I'm on vacation. Why so early?!

Balloons fly best in cool, calm, stable air which, in Calistoga, is usually just after sunrise. Our meeting times will vary throughout the season to reflect the change in sunrise times.

❖ How high will we fly?

It all depends on the wind conditions on the morning of your flight but the typical ride can be anywhere from tree-top level to approximately 2,000 ft.

❖ How long is the flight?

The average flight lasts 45 minutes to 1 hour.

❖ Do Passengers ever get airsick?

No. Hot air balloons drift at the same speed and direction as the wind so there is little sense of motion.

❖ Where do you launch?

We launch in and around the City of Calistoga. The launch location varies due to weather conditions. If we are unable to launch from any of our Calistoga sites due to weather we may fly at an alternate location in Napa, Hidden Valley or Northern Sonoma County. The Pilot identifies the best launch location on the morning of the flight.

❖ Where do you land?

Wherever the winds take us! The pilot will choose an appropriate landing site based on conditions that morning.

❖ How is the balloon steered?

A hot air balloon is not "steered" in the conventional sense. The balloon moves in the direction of the wind, however, winds change direction at different altitudes. Pilots use these varying wind currents to guide the balloon.